



Senior Manager, Student Experience

Permanent, full-time position – Guelph, ON

The **Ontario Veterinary College (OVC)** at the **University of Guelph** considers the student experience to be a critical component of the College's reputation worldwide. In addition to the Doctor of Veterinary Medicine (DVM) curriculum, co-curricular and extra-curricular experiences are integral in shaping our graduates as well-rounded, resilient, socially responsible professionals. This is where you come in.

The **Senior Manager, Student Experience (SMSE)** is a new role, with the core focus of driving the holistic student experience in the DVM program at OVC. As this leader, you will bring together curricular, co-curricular, and social aspects directly associated with an academic program delivery, into one coordinated product. The student experience mandate must contribute to enhanced teaching and learning innovation, curricular mapping and monitoring of program learning outcomes, academic integrity and supports, technological adoption, graduate competency and confidence, administrative efficiency, and more.

While you will be part of a dynamic team, you will also work closely with many partners within the College and across the University, collaborating to build strategy that aligns with OVC's vision, and carrying forward this strategy through skillful program management. In this multifaceted role, you will act as a delegate for the Associate Dean, manage staff, chair committees, and act as the primary student liaison for the College.

As SMSE, you will lead the organization of key OVC professional events that are part of this developmental pathway for our student veterinarians, as well as support student-led initiatives that enhance their experience while in the program. A confident, dynamic leader with knowledge of, and experience with, pedagogy, communication, planning, resource utilization, well-being supports, technology, and more, you will lead this portfolio that bridges across our student, staff, faculty, and leadership stakeholders as we strive to continue leading veterinary education and the profession as a preeminent veterinary medicine institution.

REQUIREMENTS

To assume the new role of **Senior Manager, Student Experience**, you must be a proactive, goal-oriented leader and a collaborative relationship builder with a profile that includes the following experience, skills and qualifications:

- An undergraduate degree in a relevant field. A graduate degree is preferred.
- Proven strategic planning capability and the ability to review complex information and data, and translate and develop evidence-based recommendations based on results and findings.
- Exceptional organizational, conceptualization and interpersonal skills along with excellent oral and written communication skills, including strategic report-writing skills.
- Significant experience implementing continuous enhancement processes.
- Ability to manage conflict and work well with others.
- Proactive, goal-oriented leadership skills.
- Excellent time-management, computer and data-handling skills.
- Knowledge of university academic programming and pedagogy.
- Knowledge of accreditation standards and how they shape operations.
- Strong networking and influencing skills.

*The **University of Guelph** (www.uoguelph.ca) is one of Canada's leading research-intensive comprehensive institutions, with a record of outstanding scholarship in the arts, humanities, social sciences, life sciences, physical and engineering sciences, agriculture and veterinary sciences. This is your chance to join us in our endeavour to improve life.*

To view a detailed posting for the role of Senior Manager, Student Experience, please go to our website at www.uoguelph.ca/jobs. Applications, quoting **Hiring #2022-0411**, must be sent to: careers@uoguelph.ca.

At the University of Guelph, fostering a *[culture of inclusion](#)* is an institutional imperative. The University invites and encourages applications from all qualified individuals, including from groups that are traditionally underrepresented in employment, who may contribute to further diversification of our Institution.
